Q: Is there a minimum co pay for St. George Locations?

A: No, there is no set minimum.

Q: What is the expected Monthly Average Client Intake for St. George Location. Or can you give a sliding scale for:

A: We have only Pretrial/Probation Clients: 18 clients is the monthly average with anticipation this could increase over a few clients per year.

Q: What is the Frequency of Drug Testing Clients Based on?

A: It varies from once a month up to eight times a month depending on the need of the client.

Q: Is there a particular software that is preferred by your Agency to send out Random Drug Testing Notifications to Clients to ensure Compatibility and Effectiveness? Regarding the Code A Phone.

A: It is left to the vendor to have software in place to have clients for calling in for their drug tests. The U.S. Probation office will work with vendors to ensure compliance is met with drug testing.

Q: On Page C- 32 of 33 DAYS of SERVICE: are understood. For Clarification: Can a Testing Facility be Open Monday - Saturday from 10am to 5pm Daily for services? Or are those specific days On Page C- 32 of 33 ONLY REQUIRED and Just the 3hrs of Service only needed on the above-mentioned Page C - 32 of 33?

A: You must allow at least three hours in a day for clients to come to the provider for collection of the sample.

Q: Can the Testing Facility provide other services like DNA Testing. Or is the Testing Facility Limited or Exclusively for Your Agency?

A: The BPA is limited to only collections of Urine Analysis.

Q: .Has there be a Time when the hours of the Facility affected the Clients ability for not Testing within the Scheduled Random Appointment? Example: Client is working and does not get off till 6:30pm, but They only have that 3hr window to Test or by 5pm?

A: Yes, we allow for clients to provide a make-up drug test, which pricing is then at the discretion of the vendor.

Q: The sample has an attachment for business license, fire inspection and State of Utah Licensing. But I cannot find in the instructions that they are required to provide. Are they required to provide?

A: It is not required to provide any attachment for business license or fire inspection. It is highly encouraged to provide these documents to ensure the vendor is following local state and city codes.